

FAMILY PRESERVATION SERVICES TRAINING

AGENDA

DAY 1: GENERAL PROGRAM CHARACTERISTICS

Introductions/Training Goals

History and Philosophy of FPS

- Development of Family Preservation through Present
- Values and Guiding Principles of Family Preservation

Legislative Guidelines

- Definition and Program Characteristics
- Eligibility Requirements
- Kids Come First Agenda
- Outcome Measures

Determining “Risk” and Targeting Appropriate Cases

- Mandated Reporting
- Legal Definitions of Abuse and Neglect
- Safety vs. Risk
- Child Protective Services Procedures and Tools

DCFS Family-Centered Practice Model

DAY 2: IMPLEMENTATION OF SERVICES

FPS Client Service Contract

Program Requirements

- Therapist Qualifications and Training Requirements
- Therapist/Paraprofessional Partnership
- Operating Procedures
- Placement Prevention vs. Reunification
- Interpretation and Translation
- Therapist Availability
- Service Outcomes and Provider Evaluations
- The role of the DCFS Worker

Referral Process

- Authorization of Services
- Referral Form
- Role of Gatekeeper

Cultural Responsiveness

Initiating Services

- Preparing to Meet the Family
- Initial family contact
- Intake Meeting
 - Voluntary Service Agreement
 - Confidentiality

Service Delivery and Documentation

- Day-to-Day Documentation
 - Charting Notes
 - Hours Tracking (Client Service Log)
- Communication Between FPS Provider and DCFS Social Worker
- Child and Family Team Meeting
- Missed Appointment Form

DAY 3: IMPLEMENTATION OF SERVICES (CONTINUED)

Service Delivery and Documentation (cont'd)

- Safety Issues
 - Safety Plan
 - Provider Safety
 - Domestic Violence
 - Dealing with Suicidal Behavior
- Family Assessment
 - North Carolina Family Assessment Scale (NCFAS)
- Family Service Plan
 - Developing Community Resources and Support
 - Concrete Goods/Support Services
- Monthly Status Report
- Billing Procedures
 - Billing and Payment Procedure
 - What is Billable Time?
- IFPS/FPS Quarterly Report
- Summary of Documentation Deadlines
- Client File

Effective Practice Strategies:

- Motivational Interviewing
- Self-Assessment
- Clinical Consultation

Terminating Services

- Concluding Services with Families
- Consumer Satisfaction Survey
- Exit Summary

Conclusion